

Company quality policy

QUALITY : In accordance with our standards of work to customers specifications.

Commitments

UNIGOMMA Srl wants to provide quality products that meet customer requirements. Standards, specifications, trade agreements and deadlines set out in the order must be respected for complete customer satisfaction.

The Direction decided to operate in compliance with UNI EN ISO 9001:2008 and ISO/TS 16949:2009. This quality manual interprets the principles and lays down the General requirements of the quality management system.

All employees are committed to collaborate with management in pursuing a policy of continuous improvement of quality, technology and costs.

Goals

The Direction regards as essential values in their own development: customers, of whom wants satisfaction; human resources, of which caring interpersonal relationships; suppliers, which sets a long-term; the external environment, which imposes the respect due to legal sanctions. The management considers as goals constants:

- Equip the Organization of human resources and sufficient resources to implement technical and temporal commitments,
- Define business organization charts and issue procedures and operating instructions for all the activities we have influence on the quality,
- Aim with the necessary humility and conviction to ambitious goals:
 - **Zero Defects. Zero Delays. Zero Waste. Maximum order and cleanliness.**
- **Stimulate** in employees a sense of personal responsibility and an awareness of working under conditions of quality,
- **Involve** suppliers to promote and implement products and services with mutual benefit
- **Keep** constantly monitored the effectiveness of the system introduced,
- **Implement** training programmes and training of staff at all levels in order to optimize the process of development of human resources,
- **Monitor** frequently established indicators process efficiency.
- **Transmit** ethical principles of transparency and morality.

Broadcast

In order to disseminate and promote the quality policy includes the following actions:

- Inform and sensitize all personnel with exposure on the Bulletin Board of the enunciation of policy and objectives/improvement projects active in the company, helping to bring energy saving and optimization of resources.
- Run scheduled training courses,
- Perform internal audits, involving the leaders of the organization.

Villongo, 25/02/2015

La Direzione

