

Company Quality policy

QUALITY: The conformity of our work standards to customer specifications.

Engagements

UNIGOMMA Srl wants to provide quality products that meet customer requirements. The standards, technical specifications, commercial agreements and delivery terms established in the order must be respected for complete customer satisfaction.

The Management has decided to operate in compliance with the ISO 9001:2015 and IATF 16949:2016 ISO 14001/2015 standards. The Quality Manual interprets the principles and establishes the general requirements of the Quality Management System.

All employees are committed to collaborating with the Management in pursuing a policy of continuous improvement in quality, technology and costs.

Goals

- Continuous improvement
- Customer Satisfaction
- Development of a sustainability plan.

The Management considers as essential values for its development: Customers, whose satisfaction it wants; Human Resources, for whom he takes care of interpersonal relationships; the Suppliers, with whom it establishes a long-term collaboration; the external environment, for which it requires the respect required by law. The Management therefore considers as constant objectives:

- equip the Organization with human resources and sufficient means to achieve the pre-established technical and temporal commitments,
 - define company organization charts and issue operating procedures and instructions for all activities that have an influence on quality,
 - aim for ambitious goals with the necessary humility and conviction:
 - Carry out a risk analysis by process approach, in the management review
- Zero Defects. Zero Delays. Zero Waste. Maximum order and cleanliness.
- stimulate in employees a sense of personal responsibility and awareness of working within a quality
 - involve suppliers to promote and implement products and services for mutual benefit
 - keep the efficiency of the introduced System constantly monitored,
 - implement staff training and training programs at all levels in order to optimize the human resources growth process,
 - monitor process efficiency indicators with established frequency.
 - transmit ethical principles of transparency and morality.
 - safety and prevention. Maintain the trend towards zero accidents at work. Keep staff skills updated on safety and prevention requirements in the workplace.

Diffusion In order to disseminate and promote the quality policy, the following actions are planned:

- inform and raise awareness of all staff by displaying the statement of the policy and the objectives / improvement projects active in the company on the notice board, motivating energy saving and resource optimization.
- carry out planned training courses
- carry out internal audits, involving the organisation's managers.

1